

GUIDE TO CYBERSECURITY AWARENESS AND BEST PRACTICES

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Securing the Future: Embracing a Culture of Cybersecurity

Cybersecurity is an essential aspect of modern business operations, particularly for small and medium-sized businesses (SMBs). As cyber threats continue to evolve and become more sophisticated, it is crucial for organizations to prioritize employee awareness and vigilance. This comprehensive guide has covered key aspects of cybersecurity, from password security and phishing attacks to device protection and Alenhanced threats.



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Chapter 1: Introduction to Cybersecurity Threats

1.1 Overview of the cybersecurity landscape for SMBs

Small and medium-sized businesses (SMBs) face a unique set of challenges in today's rapidly evolving cybersecurity landscape. While they may not possess the resources of larger organizations, they are still prime targets for cybercriminals. In fact, studies show that approximately 43% of cyberattacks are aimed at SMBs. There are several reasons for this:

Limited resources: SMBs often lack the financial and human resources to invest in robust security measures, making them easier targets for cybercriminals.

Less awareness: Employees in SMBs may not receive comprehensive cybersecurity training, leading to a lack of awareness about potential threats and how to prevent them.

Valuable data: Despite their size, SMBs still possess valuable data, including customer information, intellectual property, and financial records, which can be lucrative for cybercriminals.

1.2 Importance of employee awareness and vigilance

Employees play a crucial role in maintaining an organization's cybersecurity. They are often the first line of defense against cyber threats, as they interact with email, websites, and other potential attack vectors daily. Unfortunately, they can also be the weakest link if they are not properly educated about the risks they face and how to respond to them.

By raising employee awareness of the various cybersecurity threats, SMBs can significantly reduce their risk of falling victim to a cyberattack. This involves providing employees with the knowledge and tools they need to identify potential threats and respond effectively to them. This includes:

Recognizing phishing emails and other social engineering tactics



Protecting personal and company devices from unauthorized access and malware

Safely handling sensitive data

Reporting security incidents and following company procedures for incident response

1.3 The evolving threat landscape

The cybersecurity landscape is constantly changing, with new threats emerging and old ones evolving. Some of the current trends in cyber threats include:

Increasing sophistication of attacks: Cybercriminals are becoming more skilled at using advanced techniques, such as AI-generated deepfakes and highly targeted spear-phishing attacks, to bypass traditional security measures.

Growth of ransomware: Ransomware attacks have grown in frequency and sophistication in recent years, targeting SMBs with the intent to encrypt their data and demand payment for its release.

Expansion of IoT threats: As the Internet of Things (IoT) continues to grow, so does the potential attack surface for cybercriminals. Unsecured IoT devices can provide an entry point for attackers to access a company's network and steal data.



By understanding the evolving threat landscape and staying informed about the latest cybersecurity trends, SMBs can better prepare their employees and implement effective security measures to protect their organization. This guide

aims to provide an in-depth look at various cybersecurity threats, along with practical advice on how employees can play their part in maintaining the security of their organization.



Chapter 2: Password Security and Account Management

2.1 Creating Strong and Unique Passwords

A strong password is the first line of defense against unauthorized access to your accounts. To create a strong password, follow these guidelines:

Use at least 12 characters: Longer passwords are harder to crack.

Mix different character types: Combine uppercase and lowercase letters, numbers, and special characters.

Avoid easily guessable information: Don't use personal information such as your name, birthdate, or common words.

Make it unique: Don't reuse passwords across multiple accounts. Each account should have a different password.

2.2 Using Password Managers

Password managers are tools designed to help you securely store and manage all your passwords in one place. They can generate strong passwords, automatically fill in login credentials, and sync across devices. Some popular password managers include LastPass, 1Password, and Dashlane. When choosing a password manager, consider factors like security, usability, and cost.

2.3 Enabling Multi-Factor Authentication (MFA)

MFA adds an extra layer of security to your accounts by requiring more than just a password to log in. Common MFA methods include:

Text message or phone call: A code is sent to your mobile device, which you must enter to access your account.

Authenticator apps: Apps like Google Authenticator or Authy generate timebased one-time passcodes (TOTPs) that you enter along with your password.

Hardware tokens: Physical devices, like YubiKeys, generate unique codes or require a physical action to authenticate your identity.



To enable MFA on your accounts, check the account settings or security options for each service and follow the instructions provided.

2.4 Account Management Best Practices

In addition to using strong passwords and enabling MFA, follow these account management best practices:

Regularly update passwords: Change your passwords every 3-6 months, or sooner if you suspect a breach.

Monitor account activity: Regularly review your account activity for signs of unauthorized access.

Be cautious with password recovery options: Make sure your password recovery questions are secure and not easily guessable. Use a secondary email or phone number for recovery purposes only.

Delete unused accounts: If you no longer use an account, delete it to reduce your exposure to potential breaches.



By following these password security and account management best practices, you'll significantly strengthen your defenses against cyber threats and unauthorized access.



Chapter 3: Recognizing and Avoiding Phishing Attacks

3.1 Identifying Phishing Emails and Messages

Phishing attacks are attempts by cybercriminals to deceive you into revealing sensitive information, such as login credentials or financial details, by posing as a trustworthy source. Identifying phishing emails and messages is crucial to protect your personal and company information. Here are some common signs of phishing:

Unexpected emails or messages: If you receive an email or message from an unknown sender or an unsolicited message from a known contact, be cautious.

Urgency: Phishing attempts often create a sense of urgency, pressuring you to act quickly without thinking.

Poor spelling and grammar: Many phishing emails contain grammar and spelling errors, which may indicate that they are not from a legitimate source.

Suspicious links or attachments: Phishing emails may contain links to malicious websites or attachments that can infect your device with malware.

3.2 Verifying the Authenticity of Emails and Websites

To avoid falling victim to phishing attacks, verify the authenticity of emails and websites before taking any action:

Check the sender's email address: Make sure the email address matches the sender's name and the organization they claim to represent.

Hover over links: Hover your cursor over any links in the email to see the actual URL. If it looks suspicious or doesn't match the organization's domain, do not click on it.

Look for HTTPS: When visiting a website, check if the URL begins with "https://" to ensure a secure connection.

Verify the website's legitimacy: Look for contact information, privacy policies, and other signs of a legitimate website.



3.3 Reporting Phishing Attempts

If you suspect that an email or message is a phishing attempt, report it to your IT or security team and follow their guidance. Many email providers, such as Gmail and Outlook, also have built-in features for reporting phishing emails.

3.4 Practical Examples

Example 1: A phishing email appears to be from your bank, urging you to update your account information due to suspicious activity. The email contains a link to a website that looks like your bank's but has a slightly different domain name.

Example 2: A coworker sends a message on your company's communication platform asking you to open an attachment with "urgent" information. The message seems out of character, and the attachment's file type is unusual.



By learning how to identify phishing attacks and verify the authenticity of emails and websites, you can protect yourself and your organization from cybercriminals seeking to exploit your trust.



Chapter 4: Safe Browsing and Online Security

4.1 Securely Navigating the Internet

To minimize the risk of cyberattacks, it is essential to practice safe browsing habits when using the internet. Here are some tips for securely navigating the internet:

Keep your browser and operating system up-to-date: Regularly update your web browser and operating system to ensure you have the latest security patches.

Disable browser plugins and extensions: Some browser plugins and extensions may have security vulnerabilities or introduce privacy risks. Use only necessary and trusted plugins, and keep them updated.

Use a secure search engine: Choose a search engine that prioritizes user privacy and does not track your online activities.

4.2 Identifying and Avoiding Malicious Websites

Malicious websites are designed to infect your device with malware, steal your personal information, or trick you into revealing sensitive data. To identify and avoid these websites, consider the following:

Look for HTTPS: When visiting a website, ensure the URL starts with "https://" to indicate a secure connection. Avoid providing sensitive information on websites that only use "http://."

Check for website legitimacy: Verify the website's authenticity by looking for contact information, privacy policies, and other indicators of a legitimate site. Also, be cautious of websites with unusual domain names or misspellings.

Use security software: Install and maintain reputable security software that can detect and block malicious websites.

4.3 Using a VPN to Protect Privacy on Public Wi-Fi Networks



Public Wi-Fi networks, such as those found in coffee shops, airports, and hotels, are convenient for staying connected when you're away from home or the office. However, these networks are often unsecured, making it easier for cybercriminals to intercept your data. Using a VPN can help protect your privacy and secure your information when connected to public Wi-Fi networks.

4.3.1 How VPNs Work

A Virtual Private Network (VPN) establishes a secure, encrypted connection between your device and a remote server. When you use a VPN, all your internet traffic is routed through this encrypted tunnel, protecting it from eavesdropping, interception, and tampering. This not only helps to secure your data but also masks your IP address, making it more difficult for others to track your online activities.

4.3.2 Benefits of Using a VPN on Public Wi-Fi Networks

Data Encryption: VPNs encrypt your data, making it unreadable to anyone who intercepts it. This is particularly important on public Wi-Fi networks, where hackers may be lurking and attempting to steal your information.

IP Address Masking: By routing your traffic through a remote server, a VPN masks your actual IP address, making it more difficult for third parties to track your online activities or identify your physical location.

Access Geo-Restricted Content: VPNs allow you to connect to servers in different countries, enabling you to bypass geographical restrictions and access content that might otherwise be unavailable in your location.

4.3.3 Choosing a Reputable VPN Provider

When selecting a VPN provider, it's essential to choose a reputable company that values user privacy and security. Consider the following factors when evaluating VPN providers:

Privacy Policy: Review the provider's privacy policy to ensure they do not log or store your browsing data.

Encryption Protocols: Choose a VPN that uses strong encryption protocols, such as OpenVPN or WireGuard, to ensure your data is well-protected.



Server Locations: Opt for a provider with a large number of server locations, giving you more options for accessing geo-restricted content and achieving faster connection speeds.

Ease of Use: Select a VPN that offers user-friendly software and apps for your devices, making it simple to connect and stay protected.

By using a VPN, especially when connected to public Wi-Fi networks, you can significantly enhance your privacy and security, safeguarding your personal and company information from potential cyberthreats.

4.4 Using Secure Connections (HTTPS) and VPNs

Secure connections (HTTPS) encrypt data transmitted between your device and the website, protecting your information from eavesdropping or tampering. Always ensure that the website uses HTTPS before entering sensitive information.

Virtual Private Networks (VPNs) create a secure, encrypted connection between your device and a remote server. Using a VPN can help protect your privacy, especially when using public Wi-Fi networks. Choose a reputable VPN provider and regularly update the VPN software.

4.5 Practical Examples

Example 1: You receive an email with a link to a website claiming to offer exclusive discounts on popular products. Before clicking the link, hover over it to see the actual URL. If the URL looks suspicious or does not match the legitimate company's domain, avoid visiting the site.

Example 2: While browsing the internet, you encounter a pop-up ad that claims your device is infected with malware and urges you to click a link to fix the issue. Close the pop-up without clicking the link, as this could lead to a malicious website or install malware on your device.



By adopting safe browsing habits, being vigilant when visiting websites, and using secure connections and VPNs, you can reduce the risk of cyberattacks and protect your personal and company information.



Chapter 5: Social Engineering Attacks and Prevention

5.1 Understanding Social Engineering Tactics

Social engineering is the psychological manipulation of individuals to divulge confidential information or perform actions that may compromise security. Cybercriminals use social engineering tactics to deceive employees, exploit their trust, and gain unauthorized access to sensitive information. In this chapter, we'll explore the most common social engineering techniques and how to prevent them.

5.2 Recognizing and Avoiding Social Engineering Techniques

5.2.1 Pretexting

Pretexting is a form of social engineering in which the attacker creates a fabricated scenario or identity to manipulate their target into revealing sensitive information. A common example is a cybercriminal posing as an IT support technician and requesting an employee's login credentials to "resolve a technical issue."

To avoid pretexting:

Always verify the identity of the person requesting sensitive information.

Be cautious when asked for personal or company information.

Contact your supervisor or IT department if you suspect pretexting.

5.2.2 Baiting

Baiting involves offering something enticing, such as free software or a USB drive, to trick the target into divulging information or unknowingly installing malware. For instance, an attacker may leave a malware-infected USB drive in a public area, hoping someone will pick it up and insert it into their computer.

To avoid baiting:



Be cautious of unsolicited offers or promotions that seem too good to be true.

Never insert unknown USB drives into your computer.

Keep your operating system and antivirus software up to date.

5.2.3 Phishing

Phishing is a social engineering tactic that uses deceptive emails, text messages, or websites to trick users into revealing sensitive information or installing malware. A common phishing technique is to send an email that appears to be from a reputable company, such as a bank, instructing the recipient to click a link and "verify their account details."

To avoid phishing:

Be cautious of emails or messages that ask for personal information or contain suspicious links.

Verify the authenticity of the sender by checking their email address or contacting the company directly.

Use the techniques discussed in Chapter 3: Recognizing and Avoiding Phishing Attacks.

5.2.4 Tailgating

Tailgating, or "piggybacking," is a physical security breach where an unauthorized person follows an authorized individual into a restricted area. For example, an attacker may pretend to be an employee and slip into a secure facility behind someone with legitimate access.

To avoid tailgating:

Be aware of your surroundings when entering and exiting secure areas.

Do not hold the door open for individuals without proper identification.

Report suspicious individuals or behavior to security personnel.

5.3 Verifying the Identity of Callers and Visitors



To protect against social engineering attacks, it's essential to verify the identity of callers and visitors to your organization. Implement the following best practices:

Request identification from unfamiliar visitors or callers before granting access or providing information.

Use caller ID to help verify the origin of incoming calls.

Cross-check requests for sensitive information with known contacts or company directories.

Report any suspicious activity to your supervisor or IT department.



By understanding and recognizing social engineering tactics, you can help protect your organization from these insidious attacks. Always be cautious and vigilant when handling sensitive information, and encourage a culture of security

awareness within your workplace.



Chapter 6: Device Security and Physical Protection

6.1 Securing Personal and Company Devices

Keeping your devices secure is a crucial aspect of protecting sensitive information. Follow these guidelines to ensure the security of both personal and company devices:

Keep your operating system and all software up to date with the latest security patches.

Install and regularly update antivirus and anti-malware software.

Use strong and unique passwords for each device and account (refer to Chapter 2: Password Security and Account Management).

Enable automatic locking mechanisms, such as PINs or biometric authentication, for device access.

Limit the use of public Wi-Fi networks and use a VPN when necessary (refer to Chapter 4: Safe Browsing and Online Security).

6.2 Implementing Encryption and Remote Wipe Capabilities

Encryption is the process of converting data into a code to prevent unauthorized access. Remote wipe capabilities allow the deletion of data on a device if it's lost or stolen. Implement these measures to enhance device security:

Enable full-disk encryption on your devices to protect data from unauthorized access.

Use encrypted communication tools for sending sensitive information.

Set up remote wipe capabilities for company devices, allowing IT staff to erase data if a device is compromised.



6.3 Protecting Devices from Theft and Unauthorized Access

The physical security of your devices is just as important as their digital security. Follow these best practices to protect devices from theft and unauthorized access:

Always keep devices in your sight or stored securely when not in use.

Be cautious when using devices in public spaces and avoid leaving them unattended.

Attach security cables or locks to prevent theft in high-traffic areas.

Do not share devices with others without proper authorization.

Report any lost or stolen devices to your IT department immediately.

Practical Examples:

Encrypting a laptop: To protect sensitive data stored on your laptop, enable full-disk encryption. For example, use BitLocker on Windows devices or FileVault on macOS.

Securing a smartphone: Configure your smartphone to require a PIN, fingerprint, or facial recognition for unlocking. Enable remote wipe capabilities through Find My iPhone (iOS) or Google's Find My Device (Android) in case of loss or theft.

Locking your workstation: When stepping away from your desk, lock your computer screen to prevent unauthorized access. Use the "Win + L" keyboard shortcut on Windows or "Control + Shift + Power" on macOS.

Using a security cable: Attach a security cable to your laptop in public spaces, such as a coffee shop or library, to deter thieves.



By implementing these device security and physical protection measures, you can significantly reduce the risk of unauthorized access to sensitive information and ensure a more secure working environment.



Chapter 7: Handling Sensitive Data and Information

7.1 Identifying and Classifying Sensitive Information

Sensitive information includes personal, financial, and confidential data that must be protected from unauthorized access. To handle sensitive data effectively:

Understand the different types of sensitive information, such as personally identifiable information (PII), intellectual property, and financial records.

Familiarize yourself with company policies and legal regulations regarding data protection, such as GDPR or HIPAA.

Implement a data classification system to categorize information based on its sensitivity, such as public, internal, confidential, or restricted.

7.2 Safely Storing and Transmitting Sensitive Data

Proper storage and transmission of sensitive data are essential to prevent data breaches and maintain compliance. Follow these best practices:

Store sensitive data in encrypted formats and restrict access to authorized personnel only.

Use secure communication channels, such as encrypted email or messaging apps, to transmit sensitive data.

Avoid sending sensitive information through unsecured channels, like public Wi-Fi networks or SMS.

7.3 Properly Disposing of Sensitive Information



Safely disposing of sensitive data is crucial to prevent unauthorized access and maintain compliance with data protection regulations. Follow these guidelines:

Use secure deletion tools to permanently remove digital data from electronic devices.

Shred physical documents containing sensitive information before disposal.

Consult your company's data retention policy to determine when and how sensitive data should be disposed of.

Practical Examples:

Data classification: Label documents and files based on their sensitivity level (e.g., "Confidential" or "Restricted") to ensure proper handling and access control.

Secure email: Use encrypted email services, such as ProtonMail or Hushmail, when transmitting sensitive information to maintain confidentiality.

Cloud storage encryption: Store sensitive data in encrypted cloud storage services, like Box or Google Drive, to protect it from unauthorized access.

Secure file transfer: Use secure file transfer protocols (SFTP or SCP) or encrypted file-sharing services, like ShareFile, to send sensitive data to external parties.

Shredding documents: When disposing of paper documents containing sensitive information, use a cross-cut shredder to ensure the data cannot be reconstructed.



By implementing these best practices for handling sensitive data and information, you can significantly reduce the risk of data breaches and maintain compliance with data protection regulations.



Chapter 8: AI-Enhanced Threats and Deepfakes

8.1 Understanding the Risks of Al-Enhanced Attacks

AI-enhanced attacks are cyber threats that leverage artificial intelligence (AI) to create more sophisticated and targeted campaigns. Key risks include:

Deepfakes: Fraudulent audio, video, or image content generated using AI to impersonate individuals or manipulate information.

Al-powered phishing: Al-generated phishing emails that are more convincing and harder to detect.

Malware and ransomware: Al-driven malware and ransomware that adapt to security measures and target specific vulnerabilities.

8.2 Detecting Deepfakes and Al-Generated Content

Identifying deepfakes and AI-generated content can be challenging, but some methods include:

Visual anomalies: Look for inconsistencies in lighting, facial expressions, or unnatural movements.

Audio discrepancies: Listen for unnatural speech patterns, inconsistent accents, or audio artifacts.

Reverse image search: Search for the original source of an image or video to verify its authenticity.

8.3 Reporting Suspicious Al-Generated Content

If you suspect AI-generated content or deepfake attacks, take the following steps:



Report the content to your organization's IT or security team for further investigation.

Notify the affected individuals, if possible.

Follow your organization's guidelines for reporting potential cyber threats.

Practical Examples:

Deepfake awareness: Stay informed about the latest developments in deepfake technology and learn how to recognize signs of manipulation in audio and visual content.

Social media monitoring: Regularly monitor social media platforms for suspicious accounts impersonating company executives or spreading false information.

Using deepfake detection tools: Employ deepfake detection tools, like Deeptrace or Microsoft's Video Authenticator, to analyze and verify the authenticity of videos and images.

Collaborating with experts: Work with AI and cybersecurity experts to develop countermeasures and stay up-to-date on the latest AI-driven threats.

Incident response plan: Include AI-enhanced threats and deepfakes in your organization's incident response plan to ensure a prompt and effective reaction to such attacks.



By understanding the risks of AI-enhanced threats and deepfakes, detecting potentially malicious content, and reporting suspicious activity, you can help protect your organization from these emerging cyber threats.



Chapter 9: Incident Response and Reporting

9.1 Recognizing and Reporting Security Incidents

It's crucial to report security incidents promptly and accurately. Hiding or delaying the reporting of incidents can lead to greater damage, liability, and harm to your organization's reputation. Recognizing security incidents involves:

Identifying unusual or suspicious activity on company networks or devices.

Detecting unauthorized access to sensitive data or critical systems.

Discovering malware, ransomware, or other types of cyber threats.

9.2 Following Company Procedures for Incident Response

Your organization should have a well-defined incident response plan that outlines the procedures to follow in the event of a security breach. Key steps include:

Reporting the incident to the designated contact, such as the IT or security team.

Providing relevant information about the incident, including when it occurred, the nature of the breach, and any known impact on systems or data.

Coordinating with the incident response team to contain, investigate, and remediate the threat.

Documenting the incident and any actions taken to address it.

9.3 Collaborating with IT and Security Teams



Effective incident response requires cooperation between various departments, including IT, security, legal, and public relations teams. Collaboration ensures a coordinated response and helps minimize the impact of the incident on the organization. Key actions include:

Sharing information about the incident with relevant teams.

Participating in incident response meetings and contributing to the development of a remediation plan.

Assisting with the investigation and recovery efforts, as needed.

Practical Examples:

Monitoring for suspicious emails: Regularly check your email for signs of phishing or spear-phishing attempts. Report any suspicious emails to the IT or security team immediately.

Prompt reporting: If you accidentally click on a malicious link or download a suspicious file, report the incident immediately rather than trying to handle it yourself. Quick action can help prevent further damage.

Communication during an incident: Keep open lines of communication with the IT and security teams during an incident. Provide updates as necessary and share any new information or developments.

Post-incident review: Participate in post-incident reviews to discuss what went wrong, lessons learned, and potential improvements to your organization's incident response plan.

Training and awareness: Attend regular security awareness training to stay informed about the latest threats and best practices for reporting and responding to security incidents.



By recognizing and reporting security incidents, following company procedures for incident response, and collaborating with IT and security teams, you can help protect your organization from the consequences of cyber

threats and reinforce a culture of security.



Chapter 10: Cybersecurity Best Practices and Continuous Learning

10.1 Staying Informed About the Latest Threats and Trends

Cyber threats are constantly evolving, and it is crucial to stay updated on the latest trends and developments. Some ways to stay informed include:

Subscribing to cybersecurity newsletters and blogs

Following cybersecurity experts on social media

Attending cybersecurity conferences and webinars

10.2 Participating in Security Awareness Training and Education

Regular security awareness training is essential for all employees, regardless of their role within the organization. Topics covered in security training may include:

Identifying and avoiding common cyber threats

Understanding the organization's security policies and procedures

Recognizing and reporting security incidents

10.3 Embracing a Culture of Security within the Organization

Promoting a culture of security involves fostering an environment where every employee understands the importance of cybersecurity and actively contributes to protecting the organization. Key aspects of a security culture include:

Encouraging open communication about cybersecurity issues



Promoting collaboration between departments to address security challenges

Implementing a "security-first" mindset in all aspects of the organization

10.4 Regularly Reviewing and Updating Security Policies and Procedures

Organizations should periodically review and update their security policies and procedures to ensure they remain effective and relevant. This process may include:

Evaluating the effectiveness of current security measures

Identifying areas for improvement or potential gaps in protection

Implementing new security technologies or practices as needed

10.5 Encouraging Employee Accountability and Responsibility

Employees should be held accountable for their actions related to cybersecurity and should understand that they play a crucial role in protecting the organization. This can be achieved by:

Setting clear expectations for employee behavior regarding cybersecurity

Providing regular feedback on security performance

Offering incentives and recognition for employees who demonstrate strong security practices

10.6 Continuously Improving Security Measures and Practices

Effective cybersecurity requires continuous improvement and adaptation. Organizations should:



Monitor and analyze security metrics to identify trends and potential areas for improvement

Implement lessons learned from security incidents and near-misses

Continuously assess and update security measures as new threats emerge or as the organization's needs change



By staying informed about the latest threats and trends, participating in security awareness training and education, and embracing a culture of security within the organization, employees can play a significant role in defending against

cyber threats and promoting a secure work environment.



Building a Resilient and Secure Organization

Security awareness training and education, as well as staying informed about the latest threats and trends, are fundamental to building a resilient and secure organization. Moreover, it is essential for businesses to regularly review and update their security policies and procedures, ensuring they remain effective in the face of new and emerging threats. Collaboration between departments, especially IT and security teams, is crucial for an organization's overall security posture.

In the age of digital transformation, cybersecurity must be a top priority for SMBs. By implementing the best practices and strategies outlined in this guide, organizations can significantly reduce their risk of falling victim to cyberattacks and ensure the security of their valuable data and systems. It is vital that organizations remain proactive and adaptive, continuously improving their security measures to defend against the ever-changing cybersecurity landscape.

